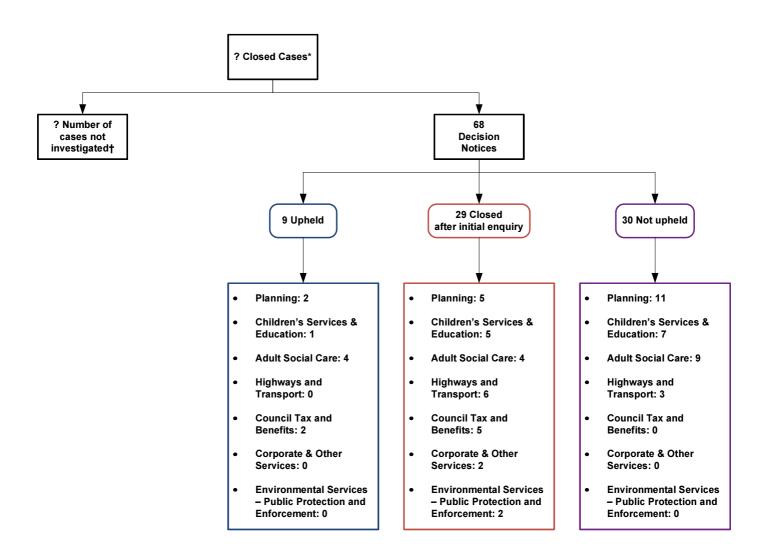
## **Appendix 3**

## **LGO Decision Notices 2012/2013**



\* LGO did not report these in 2012/13

†Complainant either given advice / referred back for local resolution, or complaint was incomplete / invalid